Proactively Detect Issues in Your Employee Workstations to Improve Productivity By 48%

Workstations incidents remain every organization’s major pain, from downtime affecting employee productivity leading to wasted valuable resources. Even worse, workstations are the Achilles’ heel of security, as organizations are 600% more likely to be hit by Weaponized Documents Phishing attacks than by any other malware attempts.

Analyzing Event-logs is the key for a quick detection and response for such incidents, nevertheless, Event-Logs are saved locally on each individual workstation, compelling your IT professionals to perform a manual, tedious and time-consuming triage process in order to resolve the incident, retroactively.

Introducing: Sophie For Workstation Monitoring

Loom Systems’ AI-powered platform - Sophie, uses advanced patented machine-learning algorithms to predict and prevent incidents in your workstations before they affect your employees’ performance or compromise your organization.

With Sophie, you will never get caught off-guard again as Sophie automatically learns the baseline of your environment, sets dynamic thresholds without any prior directive, and places alerts on threats or incidents that require your attention. Sophie stores and indexes all event-logs for an effective in-depth analysis, while enriching the incidents with the root-cause and recommended solutions.

A Proactive Solution
Features

Proactive Anomaly Detection
By auto-detecting anomalies, eliminating the need to set any alerting, rules or thresholds, Sophie empowers your team to become proactive about incidents that require their attention.

Centralized Event Management
A month’s worth of data, collected from both Desktops and VDIs, allows your team to triage issues effectively and respond quickly.

Reduce Alert Fatigue
Sophie correlates all relevant events into one consolidated incident, reducing alert fatigue. Before an incident is created it's measured against historical events, making sure it doesn't arise from seasonality.

Root Cause Analysis
Sophie correlates events across your entire stack in real-time and provides your team with the incidents' true cause, providing a single pane of glass into your environment.

Insights and Recommendations
Sophie enriches incidents with corrective insights and recommended resolutions, easily explained, dramatically reducing issue resolution time.

“We wanted to give our teams the ability to be proactive and enable the firm to be more competitive. We also wanted to make sure that as we grow, we will be capable of detecting and resolving issues in real-time and keeping the business unaffected.”

Haim Inger,
CTO at Clal Insurance

Among Our Customers & Partners

Awards

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